

Volunteer Opportunities

Patient/Family Volunteers provide emotional and practical support to Hospice patients and their families in both homes and nursing facilities. Volunteer activities may include supportive phone calls and visits, providing respite for the caregiver, running errands, providing transportation, providing prepared food items or doing simple chores. Each Patient/Family Volunteer is asked to spend at least one hour per week with the patient/family. The standard 12-hour training is required.

Transportation Volunteers provide transportation for patients and caregivers to doctor's appointments, the grocery store and pharmacies. The standard 12-hour training session is required and automobile insurance of at least \$100,000 per occurrence and \$100,000 in aggregate must be continuously maintained.

Courier Volunteers assist patients and caregivers by running errands including picking up pre-ordered groceries and medications. These volunteers do not provide direct transportation to the patient. The standard 12-hour training session is required and automobile insurance of at least \$100,000 per occurrence and \$100,000 in aggregate must be continuously maintained.

Bereavement Volunteers assist the Grief Counseling Center by providing bereavement and grief support to families after the loss of a loved one. Activities include preparing mailings and assisting with support groups. The standard 12-hour training course is required plus a specialized bereavement training.

KidsPath (Children's Program) Volunteers assist the Grief Counseling Center in providing grief support through creative activities and events, chaperoning field trips, etc. The standard 12-hour training course is required plus a specialized training related to children and grief.

Tuck-in Call Volunteers assist nursing staff by making phone calls to patients to "tuck" them in for the weekend. These volunteers make sure the patient has enough supplies, medications, and support to see them through until their nurse's next visit. They also check for any other concerns the staff needs to be made aware of. The standard 12-hour training is required plus a specialized tuck-in call training.

Cake Bakers provide cakes for special occasions such as a milestone birthday or anniversary.

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Office Volunteers assist Hospice staff with projects, data entry, stocking supplies and periodic mailings. Only 8 hours of training is required.

Inpatient Facility Volunteers assist at Hospice Home of High Point and at the Randolph Hospice House. Opportunities for these volunteers include:

- **Indirect Patient Care Volunteers** assist at Hospice Home of High Point and the Randolph Hospice House with greeting incoming guests, giving facility tours, answering phones, monitoring the family room and family kitchen, restocking supplies and assisting at the team station. Volunteers must be 18 years old and the standard 12-hour training is required.
- **Direct Patient/Family Care Volunteers** provide support to patients and their families at Hospice Home at High Point and the Randolph Hospice House, just as they do in patient's homes. Activities may include visiting with patients and families, reading, respite relief for the caregiver, helping with unpacking, assisting with meal selection, passing out and picking up meal trays, and comforting families. Volunteers must be 18 years old. The standard 12-hour training is required.
- **Auxiliary Chaplain Volunteers** supplement the spiritual care staff at our inpatient facilities. Spiritual care experience and training is required. In addition, the standard 12-hour training is required.
- **Pet Therapy Volunteers** The standard 12-hour training is required plus a specialized bereavement training.

Special Project Volunteers assist with special activities including fundraising events and holiday projects. Individual and specialized training sessions are provided.

We Honor Veterans Volunteers assist in patient ceremonies where the veteran patient is presented with a pin and certificate of appreciation for their military service. The standard 12-hour training is required.

Vigil (11th Hour) Volunteers provide bedside sitting, presence and compassionate support for a dying facility patient who has a lack of family support. The standard 12-hour training is required plus a specialized vigil training.